

# The Ottawa Hospital New Campus Engagement Group

Meeting notes: July 11, 2018

Thursday July 11, 2018, 7 to 9 pm  
Kaminski Room, The Ottawa Hospital Civic Campus

## Attendees:

Bernie Etzinger, Paul Johanis, Robert Brinker, Michelle Currie, Judy Dodds, Jerry Fiori, Charmaine Forgie, Luc Fournier, Amy Johnson, Eric Jones, Leslie Maitland, Kimberly Peterson, Martin Petersons, Michael Powell, Bhagwant Sandhu;

**Consultants:** Greg Jodouin, Don Lenihan; **Secretariat:** Kate Eggins, Sarah Hartwick

**Regrets:** Shaun Hopkins, Sue Stefko, Peter Eady

## Record of discussion and decision:

#	Agenda item	Discussion/Decision	Actions (MRP)
	<b>Meeting opened</b>		
1	<b>General statements by co-chairs</b> (Bernie Etzinger and Paul Johanis)	<ul style="list-style-type: none"> <li>Suggestion and agreement to drop agenda item on 'thematic commitments'</li> <li>Check-in with members on usability of SharePoint site that has been shared</li> </ul>	
2	<b>What is a narrative?</b> (Presentation by Don Lenihan)	<ul style="list-style-type: none"> <li>Narrative helps build community ownership through genuine conversation with the public.</li> <li>Important as the CEG isn't the only stream of engagement</li> <li>Creates a mechanism by which it's easy to explain what's going on and gives a way to tell the story to show how things fit together and a variety of interests are balanced.</li> </ul>	
3	<b>Initial consolidation of principles</b> (Intro from Paul Johanis, presented by Amy Johnson, Michael Powell, Leslie Maitland)	<ul style="list-style-type: none"> <li>Process steps: similar-seeming principles from various principle owners were matched by Paul as an Excel spreadsheet; small group discussion resulted in further matching and consolidation; additional conversation resulted in 'buckets' that were brought to the group tonight.</li> </ul>	
4	<b>Reactions; Discussion on clusters/buckets</b>	<ul style="list-style-type: none"> <li>Group discussed whether there is a need to keep a larger amount of buckets, or to collapse them down to a small number.</li> <li>Buckets 1, 2 and 3 need further work:               <ul style="list-style-type: none"> <li>1 needs to be more explicit that it relates to the outside of the facility</li> <li>2 - the focus is on population health</li> <li>3 needs to be renamed from "Accessible and Inclusive" to "Universal Design and Barrier-Free"</li> </ul> </li> <li>Discussion on how these 3 buckets relate or have distinction – seem in some ways to have similar themes, but through different lenses or for different audiences.</li> </ul>	

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		<ul style="list-style-type: none"> <li>○ Discussion on whether we could consolidate 1+2, or 1+3</li> <li>○ Further discussion required</li> <li>● Need to ensure that the final version of a principle relating to access includes access for all patients, including aging people and people with mobility devices, among others. Language: universal and barrier-free design</li> <li>● Whatever the number of final buckets, there may be themes that unite similar but distinct buckets: 1) Patient, Family, Staff, Community; 2) Facility in context of community 3) Facility in context of environment</li> <li>● Decision to blend buckets 4 and 8, with public realm aspects of 7             <ul style="list-style-type: none"> <li>○ 4 was interpreted as how the neighbourhood could be comfortable with the campus, and 8 was interpreted as how TOH could be comfortable with the neighbourhood</li> <li>○ Merging 4 and 8 could have language that speaks to “mutual comfort” – perhaps a “Good Neighbour” principle</li> </ul> </li> <li>● Decision to blend greenspace aspects of 7 with 6. (see updated buckets document for more information)</li> <li>● Bucket 9 needed further review. Two options were raised but not fully discussed:             <ul style="list-style-type: none"> <li>○ Option 1: add ‘research partnership with the Farm’</li> <li>○ Option 2: combine with buckets 1 and/or 2. World-class education and research results in a world-class hospital</li> </ul> </li> <li>● Group ran out of time to round back to discussion on 1, 2 and 3.</li> </ul>	
	Closing	<ul style="list-style-type: none"> <li>● Group determined August meeting would be needed to finish work on buckets and determine how this work is presented publically</li> <li>● Recommendation that tips or a guideline on how to share the buckets and resulting narrative be brought to the group.</li> </ul>	
	<b>Meeting closed</b>		