

# The Ottawa Hospital New Campus Engagement Group

Meeting notes: October 9, 2018

Tuesday, October 9, 2018, 7 to 9 pm  
Kaminski Room, The Ottawa Hospital Civic Campus

## Attendees:

Bernie Etzinger, Paul Johanis, Robert Brinker, Michelle Currie, Peter Eady, Jerry Fiori, Charmaine Forgie, Luc Fournier, Amy Johnson, Eric Jones, Kimberly Peterson, Martin Petersons, Michael Powell, Bhagwant Sandhu, Sue Stefko, Randy Taylor; **Consultants:** Greg Jodouin; **Secretariat:** Sarah Hartwick, Kate Eggins

**Regrets:** Leslie Maitland, Shaun Hopkins, Don Lenihan

**Guests:** Joanne Read (TOH)

## Record of discussion and decision:

#	Agenda item	Discussion/Decision	Actions (MRP)
	<b>Meeting opened</b>		
1	<b>General statements by co-chairs</b> (Bernie Etzinger and Paul Johanis)	<ul style="list-style-type: none"><li>• Narrative will form a foundational piece, both in explaining and engaging people in the community, and for the hospital to understand and reflect back.</li><li>• This will help us tackle the significant amount of work coming in the future.</li></ul>	
2	<b>Presentation on the narrative</b> (Greg and Paul)	<ul style="list-style-type: none"><li>• Narrative is designed to be more than a communications exercise – it's more powerful.</li><li>• Current state of hospitals in Ottawa is a model that separates hospital and community, with no formal process to find common ground. Goal is to move beyond this to degrees of community involvement, aiming to be a respectful neighbor and partnered with the community where appropriate.</li><li>• The aspects of dialogue between the hospital and community reflected in the presentation aren't mapped directly to the CEG's principles – rather they're meant to be cross-cutting and represent the relationship between the two.</li><li>• The narrative will be used both internally and externally, and engagement based on this won't replace City and NCC processes.</li><li>• The narrative will be a living document that can be updated as work progresses.</li></ul>	
3	<b>Discussion</b>	<ul style="list-style-type: none"><li>• Seeking high level feedback – request that the group take the document home and provide additional feedback.</li><li>• Suggestion that the narrative should be shorter and provoke more excitement about</li></ul>	<b>ACTION: CEG members to review the narrative and send questions and suggestions to Sarah.</b>

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		<p>the project. This is a way to bring people in and get them excited about it.</p> <ul style="list-style-type: none"> <li>• Should the document cover the ‘how’ of this work? Suggestion from the group that maybe it shouldn’t, higher level perspective than that.</li> <li>• Might need to understand more about how these headings are more relationship-oriented than the CEG’s principle buckets</li> <li>• This is a useful tool to present to other people. Group needs to answer two questions: does the narrative structure as presented make sense? And, are the 6 relationship aspects presented the things we want and in the right order. (Response – there’s a sense that this is going in the right direction)</li> <li>• Need to consider audience. Idea put forward that this template could be tailored to suit the audience as needed.</li> <li>• Not meant to be an exact script – more a base to work from so that the story is consistent.</li> <li>• Needs more plain language, easy to remember ways to explain this complex process.</li> <li>• Could look at other diagram types to represent these headings</li> </ul>	
5	<b>Community Group presentations</b>	<ul style="list-style-type: none"> <li>• TOH will attend upcoming Civic Hospital Neighbourhood Association’s AGM to present, similar to recent community presentations.</li> </ul>	
6	<b>Closing</b>	<ul style="list-style-type: none"> <li>• Need new date for November meeting</li> </ul>	<b>Action: Sarah to send out doodle poll to determine November meeting date.</b>

Record taken by Sarah Hartwick, The Ottawa Hospital